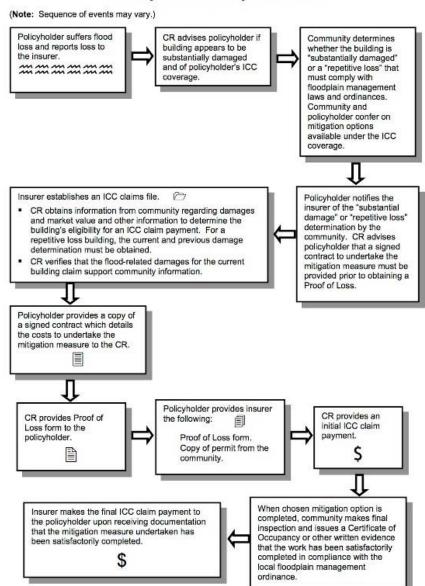
Summary of ICC Claims Adjustment Process



Page 3-4 Increased Cost of Compliance Coverage—Guidance for State and Local Officials